

**NICE**



**WORDNET** Series 3

## **WORDNET SERIES 3**

DIGITAL COMMUNICATIONS RECORDER  
FOR TODAY'S EMERGENCY SERVICES

[www.nice.com](http://www.nice.com)

# When every word counts....

For professionals working in public safety – from emergency services to passenger transportation – there's no margin for error. That's why we've made our latest Wordnet voice recorder quite simply the best there is.

Because when clear, precise communications matter, clear and precise records matter too.

Latest in a long line of public safety voice recorders from NICE Systems, Wordnet Series 3 is more resilient, easier to use and more flexible than ever before.

Giving public safety professionals the communications records they need – whenever, wherever and however they need them – always with the utmost dependability.

And this next generation recording package comes at a lower cost of ownership compared with competitive solutions.

## Information Access

Wordnet Series 3 is about fast, easy access to information, anytime, anywhere. A simple Web browser interface means authorized users need only minimal training to become experts. At the same time, massive on-line storage means radio and telephone communications – even from months before – can be located and replayed in seconds.

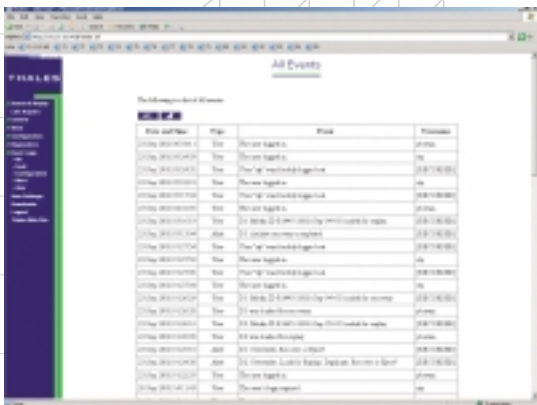
And while some systems make you compromise between accessibility and security, our storage regime ensures your call data always stays safe but never hard to retrieve. Robust media options like RAID, DVD and VXA tape – together with seamless connection to disaster recovery centers – ensure information integrity is maintained.



## Preserving evidence

Wordnet Series 3 is about preserving admissibility of evidence. Sophisticated media management and secure, centralized storage assure incontrovertible audit trails that stand up in an investigation or in a court of law.

Furthermore, when disclosure of records is legally mandated, information can be in the right hands, in the right format, right on schedule, avoiding costly delays or disallowed evidence.



Better still, every Wordnet Series 3 is available with a suite of simple-to-use Web-enabled software to help maximize the value of recorded information. Powerful investigation and reconstruction tools locate and then reassemble all of the separate channels of communications around an incident and put them all back together just as they happened. Leaving no doubt about how an event transpired.



## Saving resources

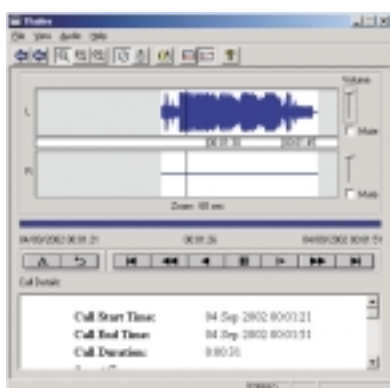
Wordnet Series 3 is about saving precious resources. Secure and traceable networked storage means key staff don't waste time running media libraries or driving tapes between comms centers, headquarters, incident rooms and court rooms. Full remote management and maintenance frees up technical personnel and allows complete 24x7 support without IT people on site.

It helps save on infrastructure budgets too. Inherent flexibility and scalability means recording systems can start small and grow big without having to make compromises early on. Every Wordnet Series 3 can be tailored to fit available budgets, yet easily enhanced later on while preserving initial investments.

## Proving Compliance

Wordnet Series 3 is about proving compliance. Whether it's demonstrating service levels and response times, meeting legislative adherence or helping resolve disputes, you get all the hard information you need to back up telephone and radio contact and prove what was said, to who and when.

In a climate of growing litigation, accountability and scrutiny, front line staff get the extra confidence and reassurance on an indisputable record to back them up.



## Driving improvement

Wordnet Series 3 is about improvement too. Communications records are a calm and impartial observer of organizational effectiveness. With planned listening in accordance with operational priorities, coupled with our suite of analysis software, it's possible to diagnose process issues or monitor resource deployments and use the

results to become more efficient. The same information can then be used to demonstrate successes and improved service levels.

With an increase in the number of non-emergency call handling facilities, communications records can be about enhancing interfaces with the public too. Meeting customer expectations – especially for emergency services and transportation authorities – is a growing priority. And when most callers get in touch because they've got a problem to solve, it's imperative the service they get is always outstanding.

In the control room, too, Wordnet Series 3 has a major contribution to make. For real-time incident management with police, fire and ambulance. For traffic management with air, rail, road and port authorities. If communications play an important role then recording is a must.



### **Connectivity**

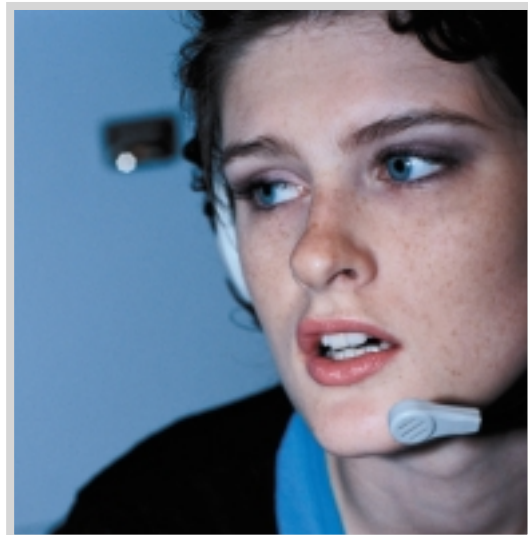
Wordnet Series 3 is also about connectivity. It comes as standard with the industry's widest range of interfacing options – from POTS, analog and digital speech circuits all the way to the latest voice over IP standards.

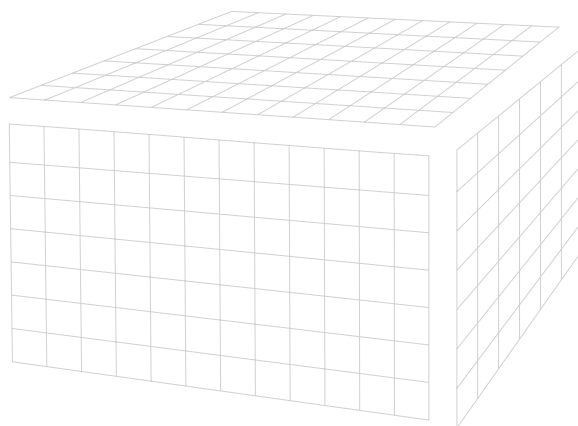
It's directly compatible with standard and proprietary signaling schemes for the world's major switch, PBX and dispatch console vendors. It connects to all contemporary radio networks including new generation trunked systems like Airwave and TETRA. And it interfaces with existing local, wide and storage area networks for seamless, low impact integration into organization-wide IT systems.

But above all, it's about making a tough job easier.

When every word counts, count on Wordnet Series 3.

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