

PRODUCT DATASHEET

OVERVIEW

Mirra delivers industrial-strength digital voice recording for small and medium-size organizations including contact centers, emergency service control and dispatch facilities and financial service companies.

HIGHLIGHTS

- Simple to use – anyone who can use an office PC can use Mirra Series 2.
- Non-stop recording – fail safe hardware and inherent high reliability ensure continuous recording in mission-critical applications.
- Fast and efficient – tapeless storage enables high-speed retrieval and replay of critical recordings straight to users' desks, while preserving audio quality for legibility.
- Networked – shared by multiple users over the local area network.
- Seamless – integrates into business environments like any other computer peripheral.
- Dependable – corporate level performance and resilience in an SME-ready solution.
- Secure – robust optical media for long term archiving without degradation.

FEATURES

- Up to 32 channels of analog and digital input, with PCM and ISDN basic/primary rate interfaces. Records any audio source including telephone, radio and fax.
- Minimal training needed for users and system managers to become fully proficient.
- Powerful graphical management and productivity tools simplify system management tasks and provide rapid searching of stored messages by multiple criteria including calling number*, date/time, called number* and duration.
- Replay over LAN, RS232 link or phone network for maximum convenience and minimum disruption in busy work environments.
- Low-cost re-writable optical media delivers up to 2,400 channel hours of online storage, representing 6 to 7 months of uninterrupted recording without media change in a typical business with 8 phone lines working a 10 hour day.
- Flexible operation with parallel, sequential or autcycle modes lets users optimize Mirra Series 2 to duplicate recordings, safeguard continuity or maximize on-line storage.
- Broad connectivity – assured digital compatibility with leading PBX and switch hardware vendors including Nortel, Alcatel, Ericsson, Aspect, Avaya, Siemens, NEC and Bosch.
- Fast boot, real-time operating system goes from power on to full recording in under 15 seconds.
- Sophisticated system and fault monitoring verifies performance and generates automatic alarms in the event of problems.

TECHNICAL PROFILE

GENERAL

- From 4 to 32 inputs per recorder, in increments of 4 channels

AUDIO INPUTS

- Analog telephony (with optional warn tone)
- Proprietary digital (with extension Taps - see up to date list)
- ISDN Basic rate
- ISDN Primary rate (E1)

COMPRESSION

- 8Kbit/s (G.729 annex A)

OUTPUTS

- Four line outputs
- 1V RMS @ 800Hz
- 600_ impedance

BUFFER STORAGE

- 320 channel minutes with no media inserted

ONLINE STORAGE

- Up to 2,400 channel hours in dual drive sequential mode

ARCHIVE STORAGE

- Single or dual DVD RAM optical disks
- More than 1,200 channel hours per side, per disk

MEDIA LIFE

- More than 1,000 over-recordings per disk

SEARCH CAPABILITIES

- Originating number*
- Called number*
- Date
- Time
- Call Duration

REQUIRED PC SPECIFICATION (optimal)

- Pentium 233Mhz or better
- 2X CD-ROM or better
- 32Mb RAM or greater
- Sound card and speakers (for LAN replay)
- SVGA monitor
- 10Mb free hard disk space
- Windows 95/98, NT4, 2000
- Ethernet TCP/IP, 10baseT (for LAN control/replay)
- 1 free RS232 port

DIMENSIONS

- Width: 420mm (16.5 inches)
- Depth: 400mm (15.75 inches)
- Height: 133mm (5.25 inches)
- Weight: 10Kg (22.1 lbs.)

POWER SOURCE

- 100 to 250 VAC
- 50/60 Hz single phase

POWER CONSUMPTION

- Less than 40 watts in normal operation

AMBIENT OPERATING CONDITIONS

- Operating temperature: 5°C to 40°C (40°F to 110°F)
- Operating humidity: 20% to 80% relative humidity

* Where available.

NICE

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